

Supplemental Directive 11-09***September 1, 2011******Making Home Affordable Program – Handbook for Servicers Version 3.3***

In February 2009, the Obama Administration introduced the Making Home Affordable (MHA) Program, a plan to stabilize the housing market and help struggling homeowners get relief and avoid foreclosure. In March 2009, the U.S. Department of the Treasury Department (Treasury) issued uniform guidance for loan modifications by participants in MHA across the mortgage industry and subsequently updated and expanded that guidance in a series of Supplemental Directives, frequently asked questions (FAQs) and waivers.

In this Supplemental Directive, Treasury is issuing Version 3.3 of the *Making Home Affordable Program Handbook for Servicers of Non-GSE Mortgages (Handbook)*, a consolidated resource for guidance related to the MHA Program for mortgage loans that are not owned or guaranteed by Fannie Mae or Freddie Mac (Non-GSE Mortgages). Servicers of mortgage loans that are owned or guaranteed by Fannie Mae or Freddie Mac should refer to any relevant guidance issued by the applicable GSE. In addition to the applicable guidance in the *Handbook*, servicers of mortgage loans insured or guaranteed by a federal agency, such as the Federal Housing Administration or Rural Housing Service, should refer to any relevant guidance issued by the applicable agency.

In general, Version 3.3 of the *Handbook* includes revisions to existing sections of Version 3.2 of the *Handbook* that have been issued in Supplemental Directives with effective dates after the publication of Version 3.2 of the *Handbook* and before the date of this Supplemental Directive.

Version 3.3 of the *Handbook* incorporates and supersedes in its entirety Supplemental Directive 11-04. Version 3.3 of the *Handbook* also incorporates and supersedes those portions of Supplemental Directive 11-08 that were effective on its publication date of August 9, 2011. If a servicer identifies a discrepancy between the *Handbook* and a previously issued Supplemental Directive, FAQ or waiver, the servicer should rely on the guidance in the *Handbook*.

Finally, Version 3.3 of the *Handbook* also includes some clean-up revisions to the following existing sections of Version 3.2 of the *Handbook* which are deemed to have been issued in other Supplemental Directives or FAQs:

- Chapter I – Making Home Affordable Program (MHA):
 - Staffing Requirements (Sec. 3.2.1; final sentence)
- Chapter II – Home Affordable Modification Program (HAMP):
 - Borrower NPV Calculator (Sec. 2.4.5)
 - Standard Modification Waterfall (Sec. 6.2: second sentence)
 - Assignment to MERS (Sec. 9.3.9)
 - Principal Reduction Alternative Reporting (Sec. 11.5)
 - Escalated Cases Reporting – Summary Reporting (Sec. 11.6.1: first sentence)

- Chapter III – Home Affordable Unemployment Program (UP)
 - System Reporting (Sec. 6.1.2: last paragraph)
- Chapter IV – Home Affordable Foreclosure Alternatives Program (HAFA)
 - Eligibility (Sec 2: fourth row of chart)
- Chapter V – Second Lien Modification Program (2MP)
 - Enhanced Matching Capabilities (Sec 4.2.1: second paragraph)
- Chapter VI – Government Loans
 - Treasury Reporting Requirements (Sec. 3.3: third paragraph)
- Chapter VIII – Interactions with HFA Hardest Hit Fund Programs
 - Treasury Reporting Requirements (Sec 9: first and second paragraphs)
- Exhibit B – NPV Input Data Fields and Values
 - Heading (NVA changed to NPV)

The *Handbook* will be updated periodically with new policy or procedural changes as they are announced. To the extent that any Supplemental Directive, FAQ or waiver has not been incorporated into and superseded by the *Handbook*, it continues to apply, and any references in such documents to guidance that has been incorporated into the *Handbook* are deemed to refer to the applicable Chapter and Section of the *Handbook* containing such guidance.

The *Handbook* is available on www.HMPadmin.com.