

HAMP® Reporting System Servicer Release Notes

April 06, 2018

The Home Affordable Modification ProgramSM (HAMP®) Reporting System Treasury Release Notes provides an overview of the scope items included in the planned release for the HAMP Reporting System.

This release is scheduled for implementation on April 28, 2018 and will include updates regarding:

- the HAMP Reporting System Hours of Operation;
- the Submission Window for Official Monthly Reports; and
- Ad hoc Reports on the HAMP Reporting Tool, based upon current usage and program milestones.

HAMP Reporting System Hours of Operation

The HAMP Reporting System's hours of operation for processing response files will change effective May 1, 2018:

<u>Existing Hours of Operation</u>	<u>New Hours of Operation</u>
Business Days 1 to 6: 8 AM to 8 PM ET	Business Days 1 to 6: 9 AM to 6 PM ET
Business Days 7 to End of Cycle less 2 days: 8 AM to 6 PM ET	Business Days 7 to End of Month: 9 AM to 4 PM ET
End of Cycle less 1 day to End of Cycle: 8 AM to 3 PM ET	
End of Cycle plus 1 day to End of Month: 8 AM to 6 PM ET	

Submission Window for Official Monthly Reports

The Official Monthly Report (OMR/2OMR) submission window for 1MP, Treasury FHA-HAMP, RD-HAMP and 2MP modifications will change effective May 1, 2018:

<u>Existing OMR/2OMR Submission Window</u>	<u>New OMR/2OMR Submission Window</u>
Business Days 1 to 8	Business Days 1 to 6

Ad hoc Reports on the HAMP Reporting Tool

The following reports currently made available on the Ad hoc Reports link of the HAMP Reporting Tool will no longer be delivered:

- Aged Trials Loan Data
- Current Cycle Active Trial and Official Loan Data
- 2MP Loan Data
- HAFA Loan Data
- Servicer HPDP Report
- Missing ADR Transactions



Support

For more information or questions regarding these release notes, contact the HAMP Solution Center at support@hmpadmin.com.