

HAMP® UPDATE

May 18, 2021

Memorial Day Holiday Support and System Availability

In observance of Memorial Day, the HAMP Reporting System response files will not be available on Monday, May 31, 2021. The response files will be sent when the system is online for processing at 9:00 a.m. ET on Tuesday, June 01, 2021.

During this timeframe, the HAMP Reporting Tool will be available for servicers to submit and upload HAMP loan data files, and the corresponding Black Knight response files will be provided as usual.

The HAMP Solution Center will close at 1:00 p.m. ET on Friday, May 28, 2021 and will resume monitoring of the support@hmpadmin.com mailbox at 9:00 a.m. ET on Tuesday, June 01, 2021.