

HAMP® UPDATE

December 14, 2020

Reminder - End of Year 2020 HAMP Reporting System and HAMP Solution Center Availability

This is a reminder that the standard hours of operation for the HAMP Reporting System will be adjusted to the following schedule:

- December 21-22, 2020 - No HAMP Reporting System response files will be available
- December 23, 2020 - HAMP Reporting System will process any files submitted to the HAMP Reporting Tool after 4 p.m. ET on 12/18 through 2 p.m. ET 12/23 and send response files for those submissions
- December 24, 2020 – January 1, 2021 - No HAMP Reporting System response files will be available
- January 4, 2021 - HAMP Reporting System online for normal processing per standard hours of operation and will process any files submitted to the HAMP Reporting Tool after 2 p.m. ET on 12/23 through 1/3 and send response files for those submissions

During this timeframe, the HAMP Reporting Tool will be available for servicers to submit and upload HAMP loan data files, and the corresponding Black Knight response files will be provided as usual.

The "All Trial and Official Loan Data" Ad-Hoc report will not be available on 12/28/2020.

All other reports will be published by their expected dates in December. Additionally, the deadline for Servicing Transfer concurrence and AAA for Non-GSE will be extended to 1/7/2021.

Please be aware that the HAMP Solution Center will operate standard hours during December, however, will close on Thursday & Friday, December 24 & 25 and Thursday & Friday, December 31 & January 1. The HAMP Solution Center will respond to any inquiries received during these timeframes the following Monday.