

## HAMP® UPDATE

April 7, 2020

### HAMP Reporting System Maintenance Outage April 27th, 2020

Due to a planned maintenance release, the HAMP Reporting System response files will be unavailable during the standard hours of operation 9am to 4pm ET on Monday, April 27, 2020. During this timeframe, the HAMP Reporting Tool will be available for servicers to submit and upload HAMP loan data files, and the corresponding Black Knight response files will be provided as usual.

The HAMP Solution Center will not be affected by this outage. Please contact the HAMP Solution Center at [support@hmpadmin.com](mailto:support@hmpadmin.com) with any questions.