

HAMP® UPDATE

November 07, 2018

Veterans' Day Holiday Support and System Availability

Due to the observance of Veterans Day, the HAMP Reporting System response files will not be available between 4:00 p.m. ET on Friday, November 9, 2018 and 9:00 a.m. ET on Tuesday, November 13, 2018; they will be sent as soon as the system is available.

During this timeframe, the HAMP Reporting Tool will be available for servicers to submit and upload HAMP loan data files, and the corresponding Black Knight response files will be provided as usual.

The HAMP Solution Center will be closed on Monday, November 12, 2018 and will resume operations at 9:00 a.m. ET on Tuesday, November 13, 2018. Servicers may contact the center at any time; however, messages will be held in queue until the center reopens on Tuesday.