

HAMP® UPDATE

May 21, 2018

Memorial Day Holiday Support and System Availability

Due to the observance of Memorial Day, the **HAMP Reporting System** response files will not be available between 4:00 p.m. ET on Friday, May 25, 2018 and 9:00 a.m. ET on Tuesday, May 29, 2018; they will be sent as soon as the system is available.

During this timeframe, the **HAMP Reporting Tool** will be available for servicers to submit and upload HAMP loan data files, and the corresponding Black Knight response files will be provided as usual.

The **HAMP Solution Center** will close at 2:00 p.m. ET on Friday, May 25, 2018 and will resume operations at 9:00 a.m. ET on Tuesday, May 29, 2018. Servicers may contact the center at anytime; however, messages will be held in queue until the center reopens on Tuesday.