

HAMP® UPDATE

April 23, 2018

Reminder - HAMP Reporting System Release Outage April 27, 2018 - April 30, 2018

Due to a HAMP Reporting System Release, a planned system outage is scheduled from 8:00 a.m. ET Friday, April 27, 2018 through 8:00 a.m. ET Monday, April 30, 2018.

During this timeframe, HAMP Reporting System response files will not be available; they will be sent as soon as the system is available.

The following updates will be implemented in the HAMP Reporting Tool with this release:

HAMP Reporting System Hours of Operation

The HAMP Reporting System's hours of operation for processing response files will change:

- Business Days 1 to 6: 9 a.m. to 6 p.m. ET
- Business Days 7 to End of Month: 9 a.m. to 4 p.m. ET

Submission Window for Official Monthly Reports

The Official Monthly Report (OMR/2OMR) submission window for 1MP, Treasury FHA-HAMP, RD-HAMP and 2MP modifications will change:

- Business Days 1 to 6

Ad hoc Reports on the HAMP Reporting Tool

The following reports currently made available on the Ad hoc Reports link of the HAMP Reporting Tool will no longer be delivered:

- Aged Trials Loan Data
- Current Cycle Active Trial/Official Loan Data
- 2MP Loan Data
- HAFA Loan Data
- Servicer HPDP Report
- Missing ADR Transactions

Retirement of NPV Transaction Portal and CheckMyNPV.com

The NPV Transaction Portal and CheckMyNPV.com will not accept submissions as of April 30, 2018.

Servicers are encouraged to review updates related to this release from the program-specific sections on HMPadmin.com.

This message was sent via e-mail on the date indicated at the top to servicer representatives registered for the Home Affordable Modification Program.