

## HAMP® UPDATE

January 29, 2018

### Upcoming HAMP Reporting Tool User Interface Outage

Black Knight will be conducting maintenance activities during the weekend of February 17, 2018. All Black Knight applications including the HAMP Reporting Tool user interface will be unavailable from Saturday, February 17, 2018, 9:00 a.m. ET - Sunday, February 18, 12:00 a.m. ET (Midnight).

If users attempt to access the Black Knight application during this time, they will receive connection errors. If you have questions, call 1-866-939-4469; to reach Black Knight Financial Services (BKFS), select option 1, then option 5.