

HAMP® UPDATE

December 21, 2017

Making Home Affordable Program Handbook Version 5.2; Administrative Clarifications Issued

As of today, December 21, 2017, servicers can download Version 5.2 of the [Making Home Affordable Program Handbook for Servicers of Non-GSE Mortgages \(Handbook\)](#) from HMPadmin.com. The Handbook is a consolidated reference outlining the requirements and guidelines of the Making Home Affordable Program for mortgage loans that are not guaranteed by Fannie Mae or Freddie Mac.

Unlike Supplemental Directives (SDs), which outline specific policy topics only, the Handbook is organized so servicers can easily find program information in one convenient guide.

Version 5.2 of the Handbook incorporates and supersedes in its entirety SD 17-01 and concurrently incorporates the guidance set forth in SD 17-02, which accompanies today's issuance of the Handbook.

Administrative clarifications in SD 17-02 and incorporated in Version 5.2 of the Handbook include:

- Borrower Eligibility & Compliance Portal and Alert Process
- Federally Declared Disasters
- Matured Loans
- Borrower Solicitation
- Borrower Notices
- Post-Modification Counseling Solicitation during an FDD Forbearance
- Official Monthly Reporting

See [SD 17-02: Making Home Affordable Program - Handbook for Servicers Version 5.2 and Administrative Clarifications](#) for more information regarding these updates.

Questions?

For more information, [email](#) the HAMP Solution Center or call 1-866-939-4469.