

HAMP® UPDATE

October 23, 2017

HAMP Reporting System, HMPadmin.com, and NPV Portal Will Be Down for Maintenance

The HAMP Reporting System will be unavailable due to maintenance from Friday, October 27 at 6:00 p.m. ET to Tuesday, October 31 at 8:00 a.m. ET. HAMP Reporting System response files will not be sent during this time; they will be sent as soon as the system is available. In addition, HMPadmin.com will be unavailable; servicers will be unable to access the NPV Transaction Portal through HMPadmin.com.

The HAMP Reporting Tool will be available for servicers to submit and upload HAMP loan data files, and the corresponding Black Knight response files will be provided as usual.