

HAMP® UPDATE

October 18, 2017

Upcoming HAMP Reporting Tool User Interface Outage

Black Knight will be performing connectivity testing from 6-9 a.m. ET on the following dates:

- Sunday, October 22, 2017
- Sunday, January 21, 2018
- Sunday, February 11, 2018

During these tests, all Black Knight applications including the HAMP Reporting Tool user interface will be unavailable. If users attempt to access a Black Knight application during this maintenance, they can expect to see connection errors. If you have questions, call 1-866-939-4469; to reach Black Knight Financial Services (BKFS), select option 1, then option 5.