

HAMP® UPDATE

October 02, 2017

Columbus Day Holiday Support and System Availability

Due to the observance of Columbus Day, the **HAMP Reporting System** response files will not be available between 8:00 p.m. ET on Friday, October 6, 2017 and 8:00 a.m. ET on Tuesday, October 10, 2017; they will be sent as soon as the system is available.

During this timeframe, the **HAMP Reporting Tool** will be available for servicers to submit and upload HAMP loan data files. The corresponding Black Knight response files will be provided as usual.

The **HAMP Solution Center (HSC)** will be open as scheduled from 9:00 a.m. ET to 6:00 p.m. ET on Monday, October 9, 2017.

The **NPV Transaction Portal** will be available for normal processing during this period.