

HAMP® UPDATE

May 30, 2017

HAMP Reporting Tool Security Update Complete

As part of our ongoing effort to provide high levels of security, Black Knight Data & Analytics has implemented necessary security settings on the HAMP servers. This was in response to required changes to internet security protocols for Transport Layer Security (TLS). These changes were completed in the Production environment on Sunday, May 28, 2017.

What Is The Impact For Users?

Users of older browsers (Internet Explorer (IE) 6 and lower versions) and older operating systems (Windows XP and lower versions) will no longer be able to access the HAMP Reporting Tool web site. It is strongly recommended that users update their internet browsers to the most current version and ensure all security patches have been applied.

What Must I Do?

Upgrade the operating system on your computer to at least Windows 7 or a later version. Upgrade your browser to at least IE 7.

We appreciate your understanding and cooperation as we strive to continually enhance your experience.

Questions?

Call 1-866-939-4469: select option 1, then option 5 for Black Knight Financial Services (BKFS).