

HAMP® UPDATE

May 02, 2017

Updated Reporting Guidance Posted

MHA Loan State Change Request Process

Effective May 2017, updated guidance for the MHA Loan State Change Request Process is posted within the Data Reporting tab, under the MHA Loan State Change Request Process section on the secure side of HMPadmin.com (login required).

- [MHA Loan State Change Request Process](#)

Servicer Loan Number Change Request Process

The Servicer Loan Number Change Request Process has been updated to append a prefix of 'ERR' in certain scenarios (step 6). Updated guidance can be found within the Data Reporting tab, under the Servicer Loan Number Change Request Process section on the secure side of HMPadmin.com (login required).

- [Servicer Loan Number Change Request Process](#)

Questions?

[Email](#) the HAMP Solution Center or call 1-866-939-4469.