

HAMP® REPORTING UPDATE

April 12, 2017

HMPAdmin.com Site Availability and Updated MHA Duplicate Borrower Process Documents Posted

HMPAdmin.com Unavailable Saturday, April 22, 2017

HMPAdmin.com will be unavailable Saturday, April 22, 2017 from 8:00 a.m. ET through 8:00 p.m. ET for routine maintenance. Servicers will be unable to access the NPV Transaction Portal through HMPAdmin.com during this time.

Updated MHA Duplicate Borrower Process Documents Available on HMPAdmin.com

The following updated MHA Duplicate Borrower Process Documents are now available on HMPAdmin.com:

- [MHA Duplicate Borrower Process Job Aid](#)
Provides date the Duplicate Borrower Process will be retired and the final submission deadline for the Duplicate Borrower Notification and Verification forms.
- [MHA Notification of Duplicate Borrower Template](#)
Provides last day servicers can submit the Duplicate Borrower Notification form.
- [MHA Duplicate Borrower Verification Form](#)
Provides last day servicers can submit the Duplicate Borrower Verification form.

Questions?

Email the HAMP Solution Center or call 1-866-939-4469.