

HAMP® REPORTING UPDATE

October 4, 2016

Columbus Day Holiday Support and System Availability

Due to the observance of Columbus Day, the **HAMP® Reporting System response files** will not be available between 8:00 p.m. ET on Friday, October 7, 2016 and 8:00 a.m. ET on Tuesday, October 11, 2016.

During this timeframe, the **HAMP Reporting Tool** will be available for servicers to submit and upload HAMP loan data files and the corresponding response files will be provided.

The **HAMP Solution Center (HSC)** will be open from 9:00 a.m. ET to 6:00 p.m. ET on Monday, October 10, 2016.

The **NPV Transaction Portal** will be available for normal processing during this period.

Questions?

[Email](#) the HAMP Solution Center or call 1-866-939-4469.