

HAMP REPORTING UPDATE

May 31, 2016

Updated Job Aids Available on HMPadmin.com

Updated versions of the following job aids and/or forms were posted on the secure section of HMPadmin.com for the MHA Loan State Change and MHA Duplicate Borrower processes.

[MHA Duplicate Borrower Process Job Aid](#)

- Updated with the current MHA Handbook guidance for Limitations on Multiple Modifications.
- Provides Social Security Number Loan Integrity Rules (LIRs).
- Provides HAMP® Solution Center (HSC) and Servicer Integration Team (SIT) mailbox e-mail addresses.
- Provides cancellation reason code for servicers attempting to cancel Pending Duplicate Borrower Cases.
- Revisions to Resolution Type 6 (Reported loan was transferred with action to the Reporting Servicer).

[MHA Notification of Duplicate Borrower Template](#)

- The LIR Number and or LIR Description Text is a required field.
- HAMP Tier Indicator has changed to Program or HAMP Tier Indicator and selections include: FHA-HAMP and Streamline HAMP, as well as Tier 1.

[MHA Duplicate Borrower Verification Form](#)

- Provides cancellation reason code for servicers attempting to cancel Pending Duplicate Borrower Cases.
- Provides HAMP Solution Center (HSC) and Servicer Integration Team (SIT) mailbox e-mail addresses.

Servicers will be required to use the MHA Duplicate Borrower Forms with the Revision Date of 05/2016 beginning on July 1, 2016.

[MHA Loan State Change Form](#)

- Single, consolidated form that replaces all previous forms. The following forms have been retired and should no longer be used:
 - MHA Official Modification – Request for Loan State Change
 - MHA Trial Modification - Request for Loan State Change
 - MHA Official Modification - Request To Withdrawn - Loan State Change
 - MHA Trial Active – Request for Loan State Change
- Requester should entire Desired End Loan Mode and Desired End Loan State. Current Loan Mode and State are no longer required fields.
- Revised Instructions Tab to reflect changes in the form.

Questions?

[Email](#) the HAMP Solution center or call 1-866-939-4469.