

HAMP REPORTING UPDATE

March 21, 2016

HAMP Reporting System Outage This Weekend

Due to this weekend's **HAMP Reporting System Release**, a planned system outage is scheduled from 6:00 p.m. ET Thursday, March 24, 2016 through 8:00 a.m. ET Monday, March 28, 2016.

During this time frame, **HAMP Reporting System response files** will not be available. Servicers will be able to submit and upload HAMP loan data files via the **HAMP Reporting Tool** and receive response files except from 6:00 a.m. ET to 12:00 p.m. ET on Sunday, March 27, 2016.

New functionality will be implemented in the HAMP Reporting Tool that supports:

- [Supplemental Directive 15-06 \(SD 15-06\)](#) and [Supplemental Directive 15-07 \(SD 15-07\)](#) Making Home Affordable Program – Streamline HAMP Modification Process
 - Streamline HAMP Eligibility
 - Submission of Streamline HAMP Loan Setup Data
 - Streamline HAMP Additional Data Reporting Data
 - Streamline HAMP Official Monthly Reporting
 - Streamline HAMP Interactions With Other Modifications & Programs
 - Streamline HAMP Compensation
 - Streamline HAMP Servicing Transfers
 - Administrative Clarifications: Non-Approval Notices
- [Supplemental Directive 15-08 \(SD 15-08\)](#) Making Home Affordable Program – Administrative Clarifications
 - HAMP Tier 2 Standard Modification Waterfall – Principal Forbearance Eligibility
- New Servicing Transfer Reason Code for GSE Non-Performing Loan Sales
- Interface File Changes

Servicers are encouraged to review updates related to this release from the program-specific sections on HMPadmin.com.

Questions?

For more information, [email](#) the HAMP Solution Center or call 1-866-939-4469.