

MHA UPDATE

September 30, 2015

Fannie Mae Security Update May Require Browser Setting Change

By the end of October 2015, Making Home Affordable ("MHA") Program applications administered by Fannie Mae must be accessed using Transport Layer Security (TLS), which may require a Web browser setting change.

Fannie Mae will no longer use the Secure Socket Layer (SSL) protocol, known as SSL encryption, and instead will utilize TLS, which is a more secure communication protocol.

If you access any MHA applications administered by Fannie Mae through a vendor system or direct integration with your organization's systems, you probably do not need to update your browser setting, and you should follow any instructions from your service provider or system manager.

If you access any MHA applications administered by Fannie Mae directly through a Web browser, you may need to update your browser security setting. Most browsers – including Microsoft Internet Explorer versions 7.8 and higher, and all versions of Mozilla Firefox, Google Chrome, and Safari – enable TLS by default.

If TLS is not enabled in your browser settings, you should make this change immediately; you do *not* need to wait until October to enable TLS in your browser.

Please consult with your organization's information technology department and share this information before making any changes. Many organizations manage the default browser settings for all users.

If you or your organization determine that a change is needed, you should change your Web browser setting to enable TLS 1.0. Please use the Help/Support function for your browser for detailed instructions. Additionally, support Websites for common browsers are provided below.

- [Chrome](#)
- [Firefox](#)
- [Internet Explorer](#)
- [Safari](#)

Questions?

[Email](#) the HAMP Solution Center or call 1-866-939-4469.