

HAMP REPORTING UPDATE

June 30, 2014

New Reporting Guidance Posted: Offering and Reporting HAMP Tier 2 Modifications

Today, June 30, 2014, new reporting guidance regarding offering and reporting HAMP Tier 2 modifications has been posted on HMPAdmin.com.

Servicers should refer to: [Reporting Guidance: Offering and Reporting HAMP Tier 2 Modifications](#), which can be found within the **Data Reporting** tab, under the **Reporting Requirements** section on the secure side of HMPAdmin.com (login required).

Fourth of July Holiday Support and System Availability

HAMP Reporting System response files will not be available between 8:00 p.m. ET on Thursday, July 3, 2014 and 8:00 a.m. ET on Monday, July 7, 2014.

During this timeframe, the **HAMP Reporting Tool** will be available for servicers to submit and upload HAMP loan data files and the corresponding response files will be provided.

The **NPV Transaction Portal** will be available for normal processing during this period.

The **HAMP Solution Center (HSC)** will close at 3:00 p.m. ET this Thursday, July 3, and will resume operations at 9:00 a.m. ET Monday, July 7. Servicers may contact the HSC by phone or email at anytime; however, phone messages and emails will be held in queue until the center reopens on Monday.

Questions?

[Email](#) the HAMP Solution center or call 1-866-939-4469; to reach Lender Processing Services, Inc. (LPS), select option 1, then option 5.